

# Ahmad Abbasi

# **Product Designer**

A designer committed to enhancing user experiences through empathy and effective resolution of challenges.

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# Experience

May 2022-Present Tehran | Full-time

### **Product Designer**

#### **Mofid Securities**

- Implemented user flow changes, achieving an average 10% reduction in churn for the Mofid App.
- Designed and integrated an Al-powered chatbot, leveraging components from a carefully crafted design system.
- Executed company-wide, 53.33% adoption across 8 products, enhanced design consistency and efficiency, collaborated on seamless integration, established ongoing maintenance protocols.
- Enhanced design systems by integrating scalable components and patterns that streamlined the design process and enforced brand consistency across multiple platforms.
- Proficient in implementing and optimizing DesignOps processes for efficient design workflows.

May 2023-Jul 2023 Tehran | Contract

## UX | UI Design Instructor

#### Hamrah Aval

- Successfully presented over 30 hours of instructional sessions in UX/UI design.
- ntegrated real-world examples and case studies to provide practical insights into UX/UI design challenges and solutions.

Feb 2023-Apr 2023 Tehran | Contract

## **Product Designer**

#### Afra Tether

- Developed a user-friendly dashboard, Contributed to improved user experience.
- Improved information architecture for efficient data organization and retrieval within the product.
- Collaborated with cross-functional teams including developers, product managers, and UX designers to ensure alignment of design goals with business objectives

Oct 2021-May 2022 Tehran | Full-time

#### UX | UI Designer

## Behsazan Mellat

- Redesigned «Mobasher Mellat » the interface in accordance with the established design system, ensuring visual consistency.
- Worked on the Teams Component Library and the Uniform Design System, the design system for Bank Mellat.
- Incorporated design systems to ensure brand coherence and streamline design processes.

Aug 2019 -May 2021 Esfahan | Remote

#### CO-Founder and UX | UI Designer

#### Tabairar

- Building wireframes & prototypes which were then turned into functional and responsive digital products.
- · Designed web interface for "TabaPay", "TabaHost", "TabaSite".
- · Executing the visual designs for different platforms.

# Volunteering

Feb 2019 - Apr 2019 Remote

#### **UI** Designer

# Sanayesoft

- · SanayeSoft was a project for Industrial Engineering students.
- · Executing the visual design from concept to final hand-off.
- Redesigned the logo brand

# Skills

### Design

Design System, Style guide, Design Ops, Interaction Design, Responsive Design, User flows,Information Architecture, Wireframing

#### Research

Usability Testing, User interviews, Stakeholder interviews, Benchmarking Competitive Analysis,Surveys Observation

### **Prototyping**

Figma , Adobe XD, Sketch, Protopie

#### Other

Working knowledge of HTML/CSS, Lean UX, WordPress, SEO knowledge, Google Analytics, Knowledge of Agile and Scrum Methodology

# Certificates

# **Product Design**

Interaction Design Foundation Membership No. 143188

#### **Product Management Basic**

Shervin. Mashayekh

### **User Experience Design**

Ali. Babaei Certificate ID 15052897

## **How to Build Digital Products**

Product School Certificate ID cert\_5j0t6f84

# How to Scale your Product

Product School
Certificate ID cert\_yyrygg1y

# Education

#### Bachelor of Engineering, IT

Bu-Ali Sina University Aug 2017 - Jul 2021